



Grace Itiowe
HEALTH SERVICE MANAGEMENT CAPSTONE

BC Survey - Results 2022 Fall I (221E), HEALTH SERVICE MANAGEMENT

Dear Instructor,

Below are the 2022 Fall I (221E) survey results for "HEALTH SERVICE MANAGEMENT CAPSTONE".

The overall indicator is listed first.

The second part of the analysis lists the average values of all individual questions.

Comments are listed at the report's end.

If you have any further questions, please reach out to a member of PIER.

Best regards,

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Grace Itiowe
2022 Fall I (221E)
HEALTH SERVICE MANAGEMENT CAPSTONE (MHSM4361 40221E)
No. of responses = 7



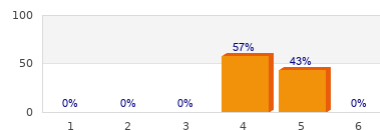
Survey Results

3. Level of Agreeance:

3.1)	Instructions for course activities and assignments were clear.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>29%</td></tr><tr><td>3</td><td>14%</td></tr><tr><td>4</td><td>57%</td></tr><tr><td>5</td><td>0%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	29%	3	14%	4	57%	5	0%	6	0%	N/A	n=7 av.=3.3 md=4 dev.=1
Rating	Percentage																		
1	0%																		
2	29%																		
3	14%																		
4	57%																		
5	0%																		
6	0%																		
3.2)	The workload in this course was well distributed throughout the term.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>0%</td></tr><tr><td>3</td><td>29%</td></tr><tr><td>4</td><td>43%</td></tr><tr><td>5</td><td>29%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	0%	3	29%	4	43%	5	29%	6	0%	N/A	n=7 av.=4 md=4 dev.=0.8
Rating	Percentage																		
1	0%																		
2	0%																		
3	29%																		
4	43%																		
5	29%																		
6	0%																		
3.3)	The course was delivered as outlined in the syllabus.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>0%</td></tr><tr><td>3</td><td>0%</td></tr><tr><td>4</td><td>71%</td></tr><tr><td>5</td><td>29%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	0%	3	0%	4	71%	5	29%	6	0%	N/A	n=7 av.=4.3 md=4 dev.=0.5
Rating	Percentage																		
1	0%																		
2	0%																		
3	0%																		
4	71%																		
5	29%																		
6	0%																		
3.4)	Assessments/exams were based on material covered in assignments, readings, lectures, videos, group activities, etc.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>0%</td></tr><tr><td>3</td><td>14%</td></tr><tr><td>4</td><td>43%</td></tr><tr><td>5</td><td>43%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	0%	3	14%	4	43%	5	43%	6	0%	N/A	n=7 av.=4.3 md=4 dev.=0.8
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3	14%																		
4	43%																		
5	43%																		
6	0%																		
3.5)	The instructor made learning relevant to my field of study, career, or degree.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>0%</td></tr><tr><td>3</td><td>14%</td></tr><tr><td>4</td><td>57%</td></tr><tr><td>5</td><td>29%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	0%	3	14%	4	57%	5	29%	6	0%	N/A	n=7 av.=4.1 md=4 dev.=0.7
Rating	Percentage																		
1	0%																		
2	0%																		
3	14%																		
4	57%																		
5	29%																		
6	0%																		
3.6)	The instructor used a variety of instructional methods (examples: group discussions, student presentations, student activities, lab activities, online discussions, video assignments, case studies, etc.)	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>14%</td></tr><tr><td>3</td><td>14%</td></tr><tr><td>4</td><td>43%</td></tr><tr><td>5</td><td>29%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	14%	3	14%	4	43%	5	29%	6	0%	N/A	n=7 av.=3.9 md=4 dev.=1.1
Rating	Percentage																		
1	0%																		
2	14%																		
3	14%																		
4	43%																		
5	29%																		
6	0%																		
3.7)	The instructor provided timely feedback on my assignments.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>0%</td></tr><tr><td>3</td><td>0%</td></tr><tr><td>4</td><td>57%</td></tr><tr><td>5</td><td>43%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	0%	3	0%	4	57%	5	43%	6	0%	N/A	n=7 av.=4.4 md=4 dev.=0.5
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6	0%																		
3.8)	The instructor exhibited professional behavior, treated students respectfully, and used appropriate language during class.	strongly disagree	<table><tr><th>Rating</th><th>Percentage</th></tr><tr><td>1</td><td>0%</td></tr><tr><td>2</td><td>0%</td></tr><tr><td>3</td><td>0%</td></tr><tr><td>4</td><td>43%</td></tr><tr><td>5</td><td>43%</td></tr><tr><td>6</td><td>0%</td></tr></table>	Rating	Percentage	1	0%	2	0%	3	0%	4	43%	5	43%	6	0%	N/A	n=7 av.=4.3 md=4 dev.=0.8
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5	43%																		
6	0%																		

3.9) The instructor provided grades within the stated timeframe.

strongly disagree

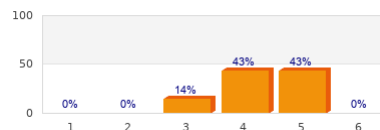


N/A

n=7
av.=4.4
md=4
dev.=0.5

3.10) The instructor was accessible to answer questions and explain material outside of class according to office hours.

strongly disagree



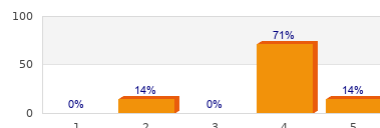
N/A

n=7
av.=4.3
md=4
dev.=0.8

4. Overall Satisfaction With This Course:

4.1) Please rate your overall satisfaction with the learning experience in this course.

Very Dissatisfied



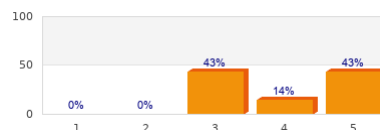
Very Satisfied

n=7
av.=3.9
md=4
dev.=0.9

5. Course Recommendation:

5.1) How likely are you to recommend this course with this instructor to a friend?

Very Unlikely



Very Likely

n=7
av.=4
md=4
dev.=1

7. Student Demographics:

7.1) How many credits have you completed toward your degree or certificate?

0 - 30 completed credits 0%

31 - 60 completed credits 28.6%

61 - 90 completed credits 0%

91 + completed credits 71.4%

n=7

7.2) This course is instructed as:

a face-to-face course 0%

a hybrid/blended course (a combination of face-to-face and online instruction) 0%

an online synchronous (students are required to participate online at a specific time) 14.3%

an online asynchronous (students view course materials at any time) 85.7%

n=7

7.3) This term I am currently enrolled in:

5 or less credit hours 14.3%

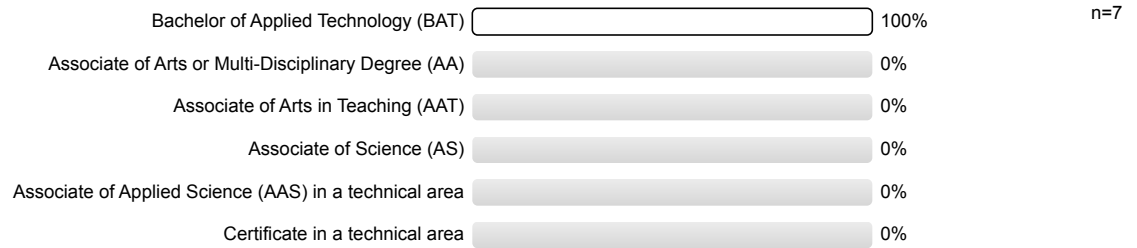
6 - 8 credit hours 28.6%

9 - 11 credit hours 14.3%

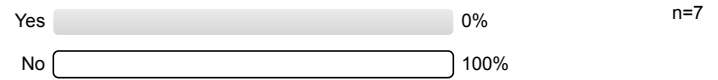
12 or more credit hours 42.9%

n=7

7.4) My current major is:



7.5) I am currently a high school student taking college courses.



Comments Report

6. Open Response:

6.1) What are the strengths of this course?

- Activities and assignments were relevant learning activities for this field. Instructor provided great communication throughout the course.
- I think the strength of this course is how it centers on our personal professional growth.
- Leadership development
- N/A
- The professor is available to answer any questions that you may have. She is very helpful in providing supporting materials to help you successfully complete the assignments.

6.2) What changes would you recommend that would improve this course?

- I would consider having a group formed for the program where all registered students to meet and discuss any problems they may have or help each other out.
- I would not really change anything about the course. I think it was outlined quite well.
- I wouldn't make any changes for this course
- N/A
- Provide students with recorded lectures in order to reinforce our understanding of the different concepts throughout the course (not only do we get to know the instructor, but students won't feel discouraged to drop out of the course or feel lost for the lack of communications). I believe this might help clarify more questions and reduce the number of emails I found myself writing to the instructor. It can also help reduce the number of emails the instructor might receive, rather than answering the same questions 20 more times for each student in the class.

6.3) Any further, constructive comments?

- Great instructor, but course had several opportunities.
- N/A (2 Counts)